



# MOPAR® POWERTRAIN LIMITED WARRANTY

## POWERTRAIN COVERAGE

All Mopar® Warranties provided use the original date of purchase as the warranty start date, as reported on the sales receipt, to the consumer. Subsequent replacements under the warranty will receive the balance of the original warranty period. All powertrain items covered under the 3-year/100,000-mile limited warranty are transferrable to subsequent owners. All other warranties are given only to the original retail purchaser, and this warranty is thus nontransferable, unless otherwise stated, when the vehicle is sold or otherwise disposed of (i.e., the vehicle is no longer titled in consumer's name), the limited warranty ends.

COVERAGE	TRANSFERABLE	DEALER INSTALLED	REPAIR FACILITY INSTALLED	DIY CUSTOMER INSTALLED (OTC)	HOW TO SUPPORT WARRANTY REQUEST
<b>Mopar 3-Year/100,000-Mile Limited Warranty, whichever comes first.</b>					
Gas Engines - Long Block, Short Block, Cylinder Head, Reman & SUSTAINera*****	Yes	Parts*, Labor (1), Towing*	Parts*, Labor (2)	Parts*	Mopar Powertrain Warranty Registration System*, Claim Support*
2.8 and 3.0 Liter Diesel Long Blocks					
HEMI® Crate Engine Kits**					
All Transmissions/Transaxles - Automatic and Manual					
Transfer Cases					
Sprinter Diesel Engines - Long Block, Short Block, Cylinder Head					
<b>Cummins 2-Year/100,000-Mile Limited Warranty, whichever comes first.</b>					
Cummins Remanufactured and SUSTAINera Diesel Running Complete Engines - effective 6/1/2016	Yes	Parts*, Labor (1), Towing*	Parts*, Labor (2)	Parts*	In order to validate warranty coverage, the customer must present the repair order complete with the following information: VIN, part number, serial number, date and mileage at time of repair. Claim Support*
<b>Cummins 1-Year/Unlimited-Miles Limited Warranty***</b>					
Cummins Remanufactured and SUSTAINera Diesel Engines - Long Block, Short Block, Cylinder Head and Components - effective 5/1/2017****	Yes	Parts*, Labor (1), Towing*	Parts*, Labor (2)	Parts*	In order to validate warranty coverage, the customer must present the repair order complete with the following information: VIN, part number, serial number, date and mileage at time of repair. Claim Support*

**NOTE:** Torque converters and transmission rebuild kits are covered under the Mopar 2-Year/Unlimited-Miles Basic Limited Warranty.

## INSTALLATION TYPES:

- 1. Dealer Installed** - Assemblies installed by a Chrysler, Dodge, Jeep®, Ram, FIAT® and Alfa Romeo location.
- 2. Repair Facility Installed** - Assemblies purchased wholesale and installed by an automotive business, fleet or municipal garage. If the part is purchased by a customer and it has been validated that the part has been installed by an automotive business, fleet or municipal garage, the selling dealer can register the part as Repair Facility Installed. A copy of the repair order will need to be attached to the dealer's invoice or WRO.
- 3. DIY Customer Installed** - Assemblies purchased and installed by an individual and not by a dealer or repair facility.

**Parts\*** – Parts are covered if the failure is determined to be a warrantable defect. DIY customer must submit the Mopar® Powertrain Part in question, or vehicle it is installed in and proof of purchase containing part number, serial number and the date of purchase and/or the completed Warranty Registration Card that has been registered electronically in DealerCONNECT. Effective June 1, 2016, Cummins Running Complete engines do not need to be registered using the electronic Mopar Powertrain Warranty Registration System. In order to validate warranty coverage, the customer must present the repair order complete with the following information: VIN, part number, serial number, date and mileage at time of repair. The authorized Chrysler, Dodge, Jeep®, Ram, FIAT® and Alfa Romeo location will verify the Mopar Powertrain Part's eligibility and determine the disposition (all diagnostic and labor fees are the responsibility of the retail consumer). Part restrictions may apply. Contact 866-262-8517 Prompt 1 if you have any questions. Mopar Parts and Magneti Marelli Offered by Mopar Parts replaced on an FCA US LLC vehicle still covered by the FCA US LLC New Vehicle Basic Limited Warranty are warranted for the remainder of the Powertrain New Vehicle Basic Limited Warranty, or for the Mopar 24-Month Basic Limited Warranty from the original installation date, whichever is more favorable to the customer.

**Labor (1)** – Labor is paid at FCA US warranty labor hours at the dealer's warranty labor rate.

**Labor (2)** – Labor is paid at FCA US warranty labor hours at the repair facility or dealer labor rate, whichever is lesser of the repair facility's rate or the selling dealer's warranty rate determined by original customer installation receipt. When submitting a warranty claim, the WD must provide the part and a copy of the installer's original repair order, including the VIN, repair date, part number and labor hours if claiming labor reimbursement. Warranty pre-approval is required: 866-262-8517 Prompt 2.

**Towing\*** – Towing is covered with a maximum allowance of \$75.00. VIN, mileage and date of tow are required on invoice.

**Mopar Powertrain Warranty Registration System\*** – To activate the Powertrain Warranty, complete the Mopar Parts Powertrain Warranty Registration at the time of sale via DealerCONNECT for both dealer installed, independent repair facility installed and over-the-counter wholesale Mopar and Mopar Remanufactured and SUSTAINera Powertrain components. At the time of sale, a copy of the limited warranty and registration card found in the component packaging must be provided to the customer.

**Claim Support\*** – Part registration at time of installation or customer's original repair order or receipt showing date of purchase, purchased location and labor details if applicable.

It is required that all 3-Year/100,000-Mile Limited Warranty Powertrain Parts be registered at the time of sale to the installer. You can verify that a powertrain part has been registered with FCA US by entering the "Mopar Part Registration" application under the Service tab on DealerCONNECT. Once in the application, just enter the last eight digits of the VIN and click on the "Search" button. Any available registrations should then come up. If the part has not been registered, the message "Registration Not Found" will appear at the top of the application.

\*\* HEMI® crate engine kits are covered by a 3-Year/100,000-Mile Powertrain Limited (parts exchange only) Warranty. Crate Engine Controller Kit must be purchased on the same invoice as the engine to qualify for the 3-Year/100,000-Mile Parts Exchange Warranty. Failure to provide proof of the installation kit with the engine will void the 3-Year/100,000-Mile Powertrain Warranty. Direct Connection HEMI crate engines would then be covered against defects in materials and workmanship for a 90-day period (parts exchange only).

\*\*\* Complete remanufactured and SUSTAINera Cummins diesel engines purchased for use in any other application than an FCA US Ram truck will void the 2-Year/100,000-Mile Warranty. Mopar Powertrain Parts are covered against defects in materials and workmanship for a 90-day period (parts exchange only) for any installation which varies from the original equipment specifications.

\*\*\*\* For Cummins short and long block engines and cylinder heads purchased prior to May 1, 2017, the coverage is for 6 months and unlimited mileage.

\*\*\*\*\* Some individual parts listed are covered by the Mopar 3-Year/100,000-Mile Powertrain Parts Limited Warranty only if they are purchased as part of the engine or transmission assembly. Parts purchased individually are covered by the Mopar 2-Year/Unlimited-Mileage Basic Limited Warranty.

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## WHAT IS NOT COVERED:

Mopar Warranties cover neither non-FCA US LLC or non-Mopar Parts, components or equipment. These warranties also do not cover the costs of any repairs or adjustments that might be caused by or needed because of the use or installation of any non-FCA US LLC or non-Mopar Parts, equipment, materials or additives.

Mopar Warranties do not cover the costs of repairing damage or conditions caused by fire or accident; by abuse, negligence or misuse (for example: driving over curbs, or overloading or racing the vehicle); by improper adjustment, alteration or failure to maintain the vehicle on which parts are installed; or corrosion or damage caused by the use of caustic materials.

Mopar® Warranties do not cover parts installed on a vehicle used for racing or competition, nor do they cover the repair of any damage or conditions caused by racing or competition.

Mopar Warranties do not cover the costs of repairing or replacing any part due to damage caused by poor or improper maintenance, contaminated fuels, or the use of fuels, oils, lubricants or fluids of a type other than those recommended in your Owners Manual.

Mopar Warranties do not cover the costs of damage caused by environmental factors or Acts of God. "Environmental factors" include such items as airborne fallout, chemicals, tree sap, salt, ocean spray and road hazards. "Acts of God" include such things as hail, floods, windstorms, lightning, tornadoes, sandstorms and earthquakes.

Mopar Warranties do not apply to parts installed on a vehicle that has had its odometer or emissions systems tampered with or disconnected, or that has been declared a total loss by any insurance company; or is rebuilt after being declared a total loss; or is issued a certificate of title indicating that it is designated as "salvage," "junk," "rebuilt" or words of similar import. FCA US LLC will deny warranty coverage without notice if it finds that a vehicle is ineligible for warranty coverage because it has been salvaged or declared a total loss as set forth in this paragraph.

Mopar Limited Warranties do not cover any incidental or consequential damages connected with the failure of the part under warranty. Such damages include lost time; inconvenience; the loss of the use of your vehicle; the cost of rental cars, gasoline, telephone, travel or lodging; the loss of personal or commercial property; or the loss of revenue. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Your warranties can also be restricted by FCA US LLC, as set forth in the New Vehicle Limited Warranty. If your New Vehicle Limited Warranty is restricted by FCA US LLC, coverage under your Mopar Parts and Accessories Limited Warranties may also be restricted or denied.

Damage caused by any other force such as an accident, large debris, fraud, falling objects, road debris or other Acts of God are not warrantable.

Additional exclusions may apply.

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## OTHER TERMS:

**NOTE:** Powertrain components purchased in the United States and installed on Canada or Mexico market vehicles do not receive the applicable Powertrain Warranty, with the exception of travelers from Canada or Mexico with proof of registration. These travelers can receive warranty coverage through a U.S. dealer. U.S. dealers are not allowed to register powertrain components on Canadian or Mexican registered vehicles. Powertrain components sold to businesses in Canada or Mexico for the purpose of resale do not receive the applicable Powertrain Warranty. International purchases made online are not covered.

Mopar Parts are covered against defects in materials and workmanship for a 90-day period (parts exchange only) for any installation which varies from the original equipment specifications.





# OVERHEATED ENGINES WARRANTY POLICY

Mopar® is announcing a new warranty policy change for any previously replaced engine due to engine overheat conditions. This policy change is effective with vehicles received for repair on or after September 30, 2023.

Engine overheating conditions are not warrantable, and therefore are not covered under any applicable warranty (Powertrain, Mopar, etc.).

## The exceptions that could be covered under warranty would be:

- A Mopar cooling system part caused the overheat condition (water pump, thermostat, etc.).

**Note:** Proof of the Mopar causal part purchase or work order must be provided for Mopar (M) type claims. For Warranty (W) type claims, the failed cooling system component must be identified and noted in the technician notes.

If a customer/independent repair facility (IRF) returns an engine that was purchased over-the-counter with a warranty concern, the dealer will verify that the correct engine was returned by checking the engine serial number, confirm if the part was registered and inspect the heat tabs. If the heat tabs are pink or red, the rules below apply. If the heat tabs are pink or red, confirm a warrantable cooling system failure. If this process is not followed, the dealer could be subject to chargeback for accepting the incorrect or defective engine.



**Normal White Sensor**



**Overheated Pink Sensor  
255°F Coolant Temp**



**Overheated Red Sensor  
+255°F Coolant Temp**

When a customer returns with an engine warranty concern from a prior repair, the dealer's technician must complete the following:

- Verify the engine serial number.
- Inspect the heat tabs.
- If the heat tabs are pink or red, root cause a warrantable Mopar cooling system failure prior to installing a Mopar replacement engine.

**Note:** If this process is not followed, the dealer could be subject to chargeback for accepting the incorrect or defective engine.

## MOPAR® RECOMMENDATION

- Inspect and/or replace the cooling system components on the initial replacement (examples below):
    - Water Pump
    - Thermostat
    - Radiator
    - Hoses/Clamps
    - Drain and fill the cooling system according to procedure.
  - Inspect cooling fans.
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## ADDITIONAL INFORMATION

- Multi-layered steel head gasket failures and warped head/block are the result of an overheat, not the cause of the overheat.
- Loose head bolts are a result of a collapsed head gasket after an overheat condition.
- All Mopar® Service engines are end-of-the-line tested for leak down, compression and oil pressure compliance.

